



PLEASE READ THESE CONDITIONS CAREFULLY

Booking reference: @NOM

Rental: @CATEG

No. of people: @NBP

Dates of stay: From @JDATEDEB to @JDATEFIN

1. BOOKING AND PAYMENT

- **Deposit and Balance:** Any booking made by check must be accompanied by the deposit made payable to *Camping des Grissotières*. The balance of the stay must **be paid imperatively 30 days before your arrival**.
- **Late booking:** If the booking is made less than 30 days before arrival, the total amount of the stay is required at the time of booking.
- **Validation:** The booking becomes effective after we send our acknowledgment of receipt of the full balance and the signed contract.
- **Cancellation for non-payment:** In the absence of payment of the balance 30 days before arrival, and after two email reminders and two unanswered phone calls, the stay will be cancelled, and any sums already paid will be retained by the campsite.
- **Accuracy:** In the event of an inaccurate declaration by the tenant, the contract will be terminated automatically, and sums paid will be retained. The booking is personal: it is forbidden to sublet or transfer the accommodation to a third party.

2. CANCELLATION AND EARLY DEPARTURE

Once the stay has begun, no refund is possible for early departure, regardless of the reason, except within the scope of **CAMPEZ COUVERT** cancellation insurance (if subscribed).

- If the stay is cancelled or cut short for a reason not covered by the insurance, the deposit or sums paid remain with the campsite.
- Insurance conditions: <http://www.campez-couvert.com/conditions-generales-dassurances/>

3. ARRIVAL, SECURITY DEPOSIT AND INVENTORY

- **Delay:** Please notify the campsite by phone or email of any delay. Without news after 24 hours, the booking will become void.
- **Security Deposits:** An inventory is carried out upon arrival. Two security deposits (check or cash) are required:
 1. **€100** for cleaning, loss of keys and remote control.
 2. **€500** (Mobile home) or **€800** (House) for damages.

4. STAY REGULATIONS AND HOUSE RULES

- **Tranquility:** The tenant agrees not to disturb the tranquility of the neighborhood (noise, smells, smoke, lights). Sound levels (radio, TV) must be moderate. Unaccompanied children are not admitted.
- **Visitors:** Must be declared at reception during opening hours, are subject to management approval, liable for a fee, and are under the responsibility of their hosts.
- **Animals:** Prohibited unless specially authorized by the director. Category 1 dogs are strictly prohibited.
- **Facilities:** Moving furniture is prohibited. Do not throw anything into pipes (WC, sinks) likely to clog them (repair costs will be invoiced). Do not store bikes on terraces (please use the bike racks).
- **Security:** The landlord is not responsible for thefts committed within the rented premises. The holidaymaker uses appliances and services at their own risk.

5. MAINTENANCE, DAMAGES AND DEPARTURE

- **Exit Inventory:** The rental must be returned in a perfect state of cleanliness.
- **Cleaning:** To be performed by the holidaymaker. If the state of cleanliness differs from arrival, the **€100** deposit will be retained. A specific deduction of **€25** applies for the cleaning of the plancha (griddle).
 - *Cleaning Fee Option:* Available at booking or on-site. (Note: Does not include dishes, shower room, WC, and gas plancha).
- **Breakage and Repairs:** Any breakage (items, trees, sanitary facilities, rental units) must be reported to reception on the same day. Repairs falling to the landlord must be endured without compensation. In case of damage caused by the holidaymaker exceeding the deposit, repair costs will be invoiced based on quotes. Please check your liability insurance.
- **Return of deposits:** They will be returned upon departure after verification of cleaning and absence of damage.
- **Departure time:** Between **8:00 AM** and **10:00 AM**. Please notify us the day before for formalities.

Have a pleasant stay.
Sophie.

CONSUMER MEDIATION

In accordance with the Consumer Code, in the event of a dispute not resolved with us, you may have recourse free of charge to the mediator:

CM2C

49 rue de Ponthieu, 75008 PARIS

Tél : 01 89 47 00 14

Mail : litiges@cm2c.net

Site : <https://www.cm2c.net/declarer-un-litige.php>